



Amazon/eBay Integration Guide

**Version 1.2
February 2019**

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2. Document Control

2.1 Document History

#	Reason	By	Date
1.0	First Release	Harry Dhatt	04/09/2017
1.1	Amazon import filter for destination countries	Luke Shields	17/12/2018
1.2	Updated Amazon screenshots	Luke Shields	15/02/2019

3. Introduction

The purpose of this document is to guide your Amazon and eBay account integration directly with our TrakPak system. This fulfilment service will allow you to manage your orders efficiently and effectively, ruling out any third-party service involvement.

We hope that this step by step guide will allow you to integrate your Amazon and eBay accounts with TrakPak at comfort and are glad to have you on board as a customer.

4.How to Integrate your eBay Account

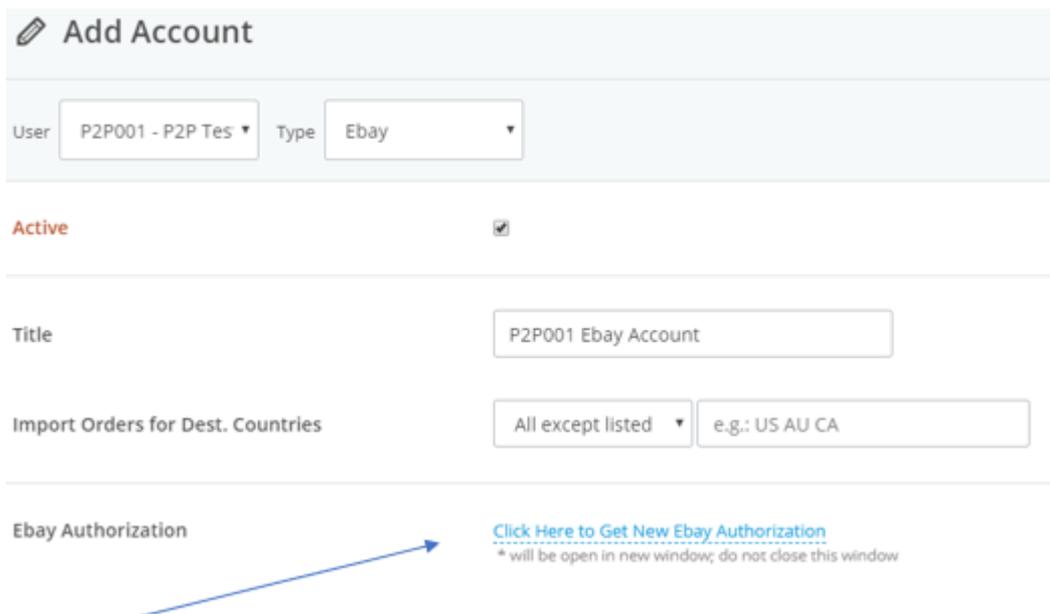
On the TrakPak Control Panel menu and click on **Ext. Accounts**, you will then see the below screen



The screenshot shows a search interface with a text input field, a dropdown menu set to 'Ebay', another dropdown menu set to 'all', and a 'Search' button. Below the search bar, it says 'Found: 0 accounts' and there is a red 'Add Account' button.

Click on **Add Account** and select eBay from the 'Type' drop down, you should then see the screen below.

Please enter a unique and distinguishable account title, the purpose of this is so you can differentiate between different accounts as you can have more than 1.



The screenshot shows the 'Add Account' form. It has a 'User' dropdown set to 'P2P001 - P2P Tes' and a 'Type' dropdown set to 'Ebay'. There is an 'Active' checkbox which is checked. The 'Title' field contains 'P2P001 Ebay Account'. The 'Import Orders for Dest. Countries' dropdown is set to 'All except listed' with a text input field containing 'e.g.: US AU CA'. Below the form, there is a link 'Click Here to Get New Ebay Authorization' with a note '* will be open in new window; do not close this window'. A blue arrow points from the 'Ebay Authorization' label to the link.

Click here and you should see new tab open redirecting you to www.ebay.com asking you to Sign in



Once you have signed in you must allow TrakPak access to your eBay Account as below screenshot



Grant application access to Trakpak

Ready to use Trakpak? Great! To share info about your eBay account and let Trakpak act on your behalf, we need your consent first. Don't worry: We won't give the application your eBay password. And if you ever change your mind about consenting to this application, no problem. Just go to [My eBay](#) to take care of it.

Please be sure to read the Trakpak terms of service and [privacy policy](#), because these are the terms and policy that will apply when you use this application. We don't manage policies set by other companies.

When you **agree**, you're letting us share your eBay account data with Trakpak, and you're letting Trakpak act on your behalf on eBay, as described in their terms of service.

[Agree](#) [Go back to Trakpak](#) [Go to homepage](#)

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eBay Integration is now **complete** on your TrakPak Account.

All of your future sold items will now appear in your TrakPak account. You will need to open your **Parcels** screen and print off the parcel labels (Adobe PDF) you wish to send via TrakPak.

PARCELS

Accepted | 2017-03-30 | 00 | 00 | 2017-03-31 | 24 | 00

service... | status... | taken... | carrier... | id (min length 4 chars)... | country... | consignee... | shipper... | Search

Found: 182 parcels | Add Parcel | Export: CSV | XLS

Tracking Number	Carrier	Status	Value	Consignee	Shipper	Created	Batch
Shipper Reference Carrier Tracking Number Service	Label	Delivery Days	Weight			Accepted ↑ Accepted by Carrier STC Time	
JJ00002253023000624 ODW1618195 6323540004065273 TPWW - TRAKPAK Worldwide	Label	Delivered 2	11.95 GBP 0.50 kg 0.180 kg	Spain/166 0000 Residencia de Ciudad de Barcelona 57 070 Spain, Comunidad de Madrid 28007, ES		30.03.2017, 20:21 31.03.2017, 11:26 03.04.2017, 16:38 04.04.2017, 13:05	Manifest 80338
JJ00002252966000997 ODW1623128 366900016162 TPWW - TRAKPAK Worldwide	Label	In Transit	35.95 GBP 0.50 kg 0.700 kg	Spain/166 0000 Residencia de Ciudad de Barcelona 57 070 Spain, Comunidad de Madrid 28007, ES		30.03.2017, 16:21 31.03.2017, 11:25 03.04.2017, 11:54	Manifest 80268

Any order you do not wish to send will get cancelled by the system after a period of time. Please note that you will not be charged for parcels which are created, your account will be charged once the parcel has been physically scanned in the warehouse and will show as 'Accepted'

It is now possible to only import orders for specific countries using the 'Import Orders for Dest. Countries' drop down, the options are 'All except listed' and 'Only listed'. Please supply countries in their 2 digit ISO format, US and GB etc. Multiple countries must be separate by a space.

5.How to Integrate your Amazon Account

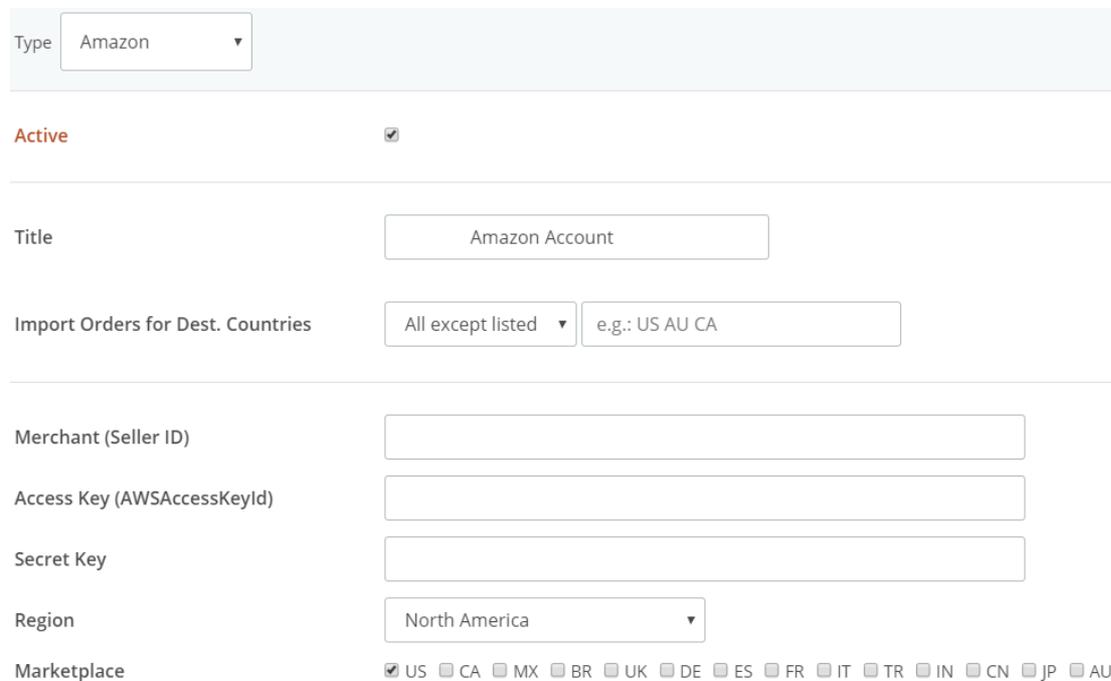
On the TrakPak Control Panel menu Click on, [Ext. Accounts](#). You will then see the below screen.



The screenshot shows a search interface with a text input field, a dropdown menu set to 'Ebay', another dropdown set to 'all', and a 'Search' button. Below the search bar, it says 'Found: 0 accounts' and there is a red 'Add Account' button.

Click on [Add Account](#) and select Amazon from the 'Type' dropdown, you should then see the screen below

Please enter a Title for the Amazon account, ensure that this is unique and distinguishable as you can have multiple Amazon accounts attached to your TrakPak account.



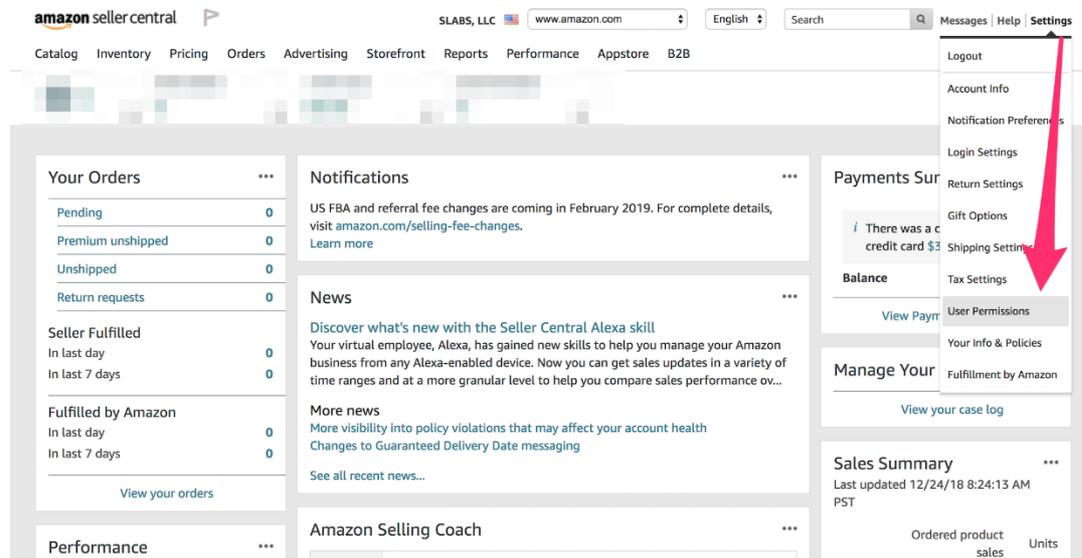
The screenshot shows the 'Add Account' form for Amazon. It includes a 'Type' dropdown set to 'Amazon', an 'Active' checkbox checked, a 'Title' field with 'Amazon Account', an 'Import Orders for Dest. Countries' dropdown set to 'All except listed' with a text input field for 'e.g.: US AU CA', and fields for 'Merchant (Seller ID)', 'Access Key (AWSAccessKeyId)', and 'Secret Key'. The 'Region' dropdown is set to 'North America', and the 'Marketplace' section has radio buttons for various countries, with 'US' selected.

You will require the above details from your amazon account. You must Enter your **Merchant ID**, **Access Key**, **Secret Key**, **Region** and your **Marketplace**.

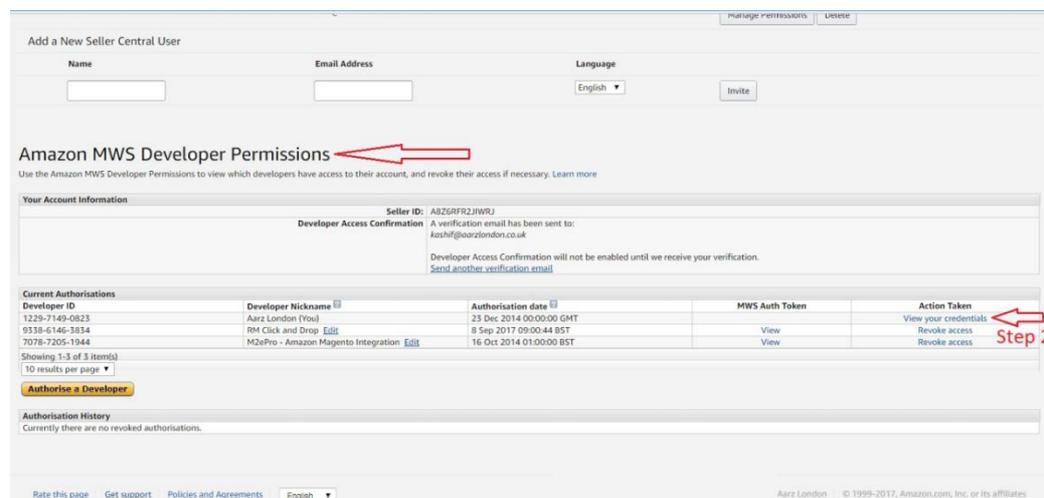
It is possible to only import orders for specific countries using the 'Import Orders for Dest. Countries' drop down, the options are 'All except listed' and 'Only listed'. Please supply countries in their 2 digit ISO format, US and GB etc. Multiple countries must be separate by a space.

You can retrieve the required details from your Amazon online account, if you need any help you can follow the below steps in Amazon.

1. Please login to Amazon Seller central account and go to User Permissions setting as shown below



2. Go to the Amazon MWS Developer Permission and select View Your Credential as shown in below Image



3. Return to the account info page and select “Your Merchant Token” to retrieve your Merchant (Seller ID)

Orders Advertising Stores Reports Performance B2B  www.amazon.co.uk English

Payment Information

[Bank Account Information](#) [Charge Method](#)
[Charge Method for Advertising](#)

Business Information

[Business and Contact Information](#) [Primary Contact Person Information](#)
[Business Address](#) [Beneficial Owner Information](#)
[Language for feed processing report](#) [Your Merchant Token](#)
[Display Name](#)

Shipping and Returns Information

[Return Address](#) [Shipping Settings](#)
[International Returns Providers](#) [Buy Delivery Preferences](#)

Tax Information

[VAT calculation settings](#) [VAT/GST Registration Numbers](#)



Your token will then be displayed

Merchant Token

Your Merchant Token

A3

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Now you have the correct tokens and keys please enter them into the External Accounts screen and press submit. Your Amazon integration is **Complete**. All of your future Amazon orders will now feed into your TrakPak Online account. For any order, you wish to send via TrakPak you will need to print the TrakPak label (Adobe PDF), apply and send parcel.

Any order you do not wish to send will get cancelled by the system after a period of time. Please note that you will not be charged for parcels which are created, your account will be charged once the parcel has been physically scanned in the warehouse and will show as 'Accepted'

6.Tracking For eBay/Amazon Parcels

Once your order has been scanned at the TrakPak warehouse, the TrakPak number/tracking number will feed back into your eBay/Amazon account. This will allow the customer to track their parcels on

<http://www.trackmytrakpak.com/>

Customers can enter their TrakPak number in the below box and view the latest tracking for their parcels alternatively customers can also track their parcels on their account  Parcels screen.



Need the status of your shipment or a delivery confirmation? You can search by your TRAKPAK number, Carrier/Local Tracking Number or Order Reference.

Enter your search here

Track:

Search