



TrakPak
Tracking Data
Specification Details

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2. Document Control

2.1 Document History

#	Reason	By	Date
1.0	Initial Specification	P2P	09/09/2013
1.1	Update to include EA Number	Dan Pope	21/08/2015
1.2	Document formatting update	Dan Pope	04/08/2016
1.3	Tracking Events	Dan Pope	15/06/2018

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3. Introduction

3.1 Document Purpose

This document is intended for TrakPak clients who wish to access tracking data on their TrakPak shipments via FTP or SFTP

4. File Transfers

4.1 Transfer Method

All files to be accessed via SFTP settings provided by P2P

4.2 File Naming

All data files created will follow the following naming convention:

TRACK_AAAAAA_YYYYMMDDHHMMSS.TXT

TRACK	File identifier
AAAAAA	Customer Account Code
YYYY	Year Date of file creation
MM	Month Date of file creation
DD	Day Date of file creation
HH	Hour of file creation (using 24 hour clock)
MM	Minute of file creation
SS	Second of file creation

So a file generated for Client P2P001 on 09th September 2013 at 5.32pm would be:

TRACK_P2P001_20130909173200.txt

4.3 File Structure Overview

Each file will consist of a single record per tracking event

4.4 File Format

#	Name	Type	Max	Comments
1.	Final Mile Tracking Number	Char	30	Final Mile Agent Tracking Number
2.	Consignment Number	Char	20	TRAKPAK Consignment Number
3.	Event Code	Char	4	TRAKPAK Event Code
4.	Event Date/Time	Date	16	DD/MM/YYYY HH:MM
5.	Event Description	Char	40	Description of Tracking Event
6.	Event Origin	Char	4	May be blank if not supplied by Carrier.
7.	Local Carrier Tracking Number	Char	20	For EMS, Registered and Prime products

4.5 File Example

Track_P2P001_20180615112900.txt

```
"00370726202071537661","P2P0010GB55755870701","218","18/05/2018 19:07","DEPARTED", "", ""  
"00370726202071537661","P2P0010GB55755870701","198","22/05/2018 21:18","TRAKPAK PROCESS CENTRE  
UK", "", ""  
"00370726202071537661","P2P0010GB55755870701","247","27/05/2018 23:40","ARRIVED AT DELIVERY  
DEPOT", "", ""  
"00370726202071537661","P2P0010GB55755870701","202","28/05/2018 10:19","OUT FOR DELIVERY", "", ""  
"00370726202071537661","P2P0010GB55755870701","1000","28/05/2018 12:03","DELIVERED", "", ""
```

4.5 Tracking Events

EVENT CODE	EVENT DESCRIPTION	STOP THE CLOCK	STATUS GROUP
99	USPS HANDLING USA	N	In Transit
100	DEPARTED USPS USA	N	In Transit
101	COLLECTED FROM COLLECT+ POINT	N	In Transit
102	COLLECT+ PARCEL ARRIVED AT TRAKPAK PROCESS CENTRE	N	In Transit
103	RECEIVED AT COLLECT+ POINT	N	In Transit
104	COLLECT+ PARCEL BOOKED	N	In Transit
105	COLLECTED BY FEDEX	N	In Transit
106	FEDEX PARCEL ARRIVED AT TRAKPAK PROCESS CENTRE	N	In Transit
185	RTS PARCEL RECEIVED PARTNER HUB	N	Return in Transit
186	RTS CLIENT REQUEST - PARCEL DATA ERROR	N	RTS Received
187	RTS CLIENT REQUEST - DAMAGED ON RECEIPT AT ORIGIN GATEWAY	N	RTS Received
188	RTS CLIENT REQUEST - MISROUTED PARCEL	N	RTS Received
189	RTS MANIFESTED FOR RETURN TO CLIENT	N	RTS Complete
190	RTS RECEIVED AT ORIGIN GATEWAY - DELIVERY ADDRESS UNKNOWN	N	RTS Received
191	RTS RECEIVED AT ORIGIN GATEWAY - NO DELIVERY LABEL OR CN23	N	RTS Received
192	RTS RECEIVED AT ORIGIN GATEWAY - BAD DELIVERY ADDRESS	N	RTS Received
193	RTS RECEIVED AT ORIGIN GATEWAY - REFUSED BY RECIPIENT	N	RTS Received
194	RTS RECEIVED AT ORIGIN GATEWAY - DELIVERY ATTEMPTED - NOT CLAIMED	N	RTS Received
195	RTS RECEIVED AT ORIGIN GATEWAY - PARCEL DAMAGED	N	RTS Received
196	RTS RECEIVED AT ORIGIN GATEWAY - RTS REASON NOT KNOWN	N	RTS Received
198	TRAKPAK PROCESS CENTRE	N	Accepted
201	ARRIVED AT DELIVERY DEPOT	N	In Transit
202	IN TRANSIT - HUB SCAN	N	In Transit
203	TRANSFERRED TO PARTNER CARRIER	N	In Transit
204	ARRIVED IN COUNTRY / NON EU PRESENTED TO CUSTOMS	N	In Transit
205	SHIPMENT CLEARED AND PREPARED FOR TRANSFER TO CARRIER PARTNER	N	In Transit
209	HANDED OVER TO USPS	N	In Transit
210	RECEIVED INTERNATIONAL FREIGHT DEPOT	N	In Transit
211	PROCESSED INTERNATIONAL FREIGHT DEPOT	N	In Transit
212	RECEIVED BY PARTNER CARRIER	N	In Transit
215	SHIPMENT DEPARTED TRAKPAK CENTRE CHINA	N	In Transit
216	TRAKPAK PROCESS CHINA	N	In Transit
217	SITE SCAN	N	In Transit
218	DEPARTED CLIENT	N	
219	READY FOR EXPORT	N	
224	PARCEL RECEIVED WITH NO DATA	N	In Transit
225	DEPARTED UK	N	In Transit
230	CONSIGNEE ADDRESS CHANGED	N	In Transit
240	DELIVERY EXCEPTION	N	Delivery Exception
241	INTERNATIONAL HUB SCAN - EXCEPTION	N	Delivery Exception
243	HANDOVER TO DISTRIBUTION NETWORK: RELEASED	N	In Transit

244	CUSTOMS CLEARANCE EXCEPTION	N	Customs Exception
245	INTERNATIONAL HUB SCAN - INVOICE ISSUE	N	Customs Exception
246	INTERNATIONAL HUB	N	In Transit
247	ARRIVAL AT DESTINATION HUB	N	In Transit
248	DEPARTED INTERNATIONAL FREIGHT DEPOT	N	In Transit
250	DELAY DUE TO SENDER ERROR	N	Delivery Exception
260	DELAYED	N	Delivery Exception
261	DELAYED - FURTHER INFORMATION REQUIRED	N	Delivery Exception
262	HUB DEPARTURE	N	In Transit
263	RE ROUTED	N	In Transit
264	DEPARTED HUB AT DESTINATION / NON EU CUSTOM RELEASED	N	In Transit
265	DEPOT SCAN	Y	In Transit
266	SEDOND DELIVERY ATTEMPT - CARD LEFT	N	Delivery Attempted
280	DELIVERY ATTEMPTED - CARD LEFT	Y	Delivery Attempted
281	DELIVERY DATE REBOOKED BY CONSIGNEE	Y	Delivery Scheduled
282	DELIVERY ATTEMPTED - ADDRESSEE GONE AWAY	Y	Delivery Attempted
283	DELIVERY ATTEMPTED - NO ACCESS TO ADDRESS	Y	Delivery Attempted
284	CONSIGNEE REQUESTED DELIVERY TO COLLECTION POINT	Y	Delivery Attempted
290	HELD AT BRANCH	Y	Delivery Exception
291	HELD - BAD ADDRESS	Y	Delivery Exception
292	HELD AT LOCAL BRANCH/COLLECTION POINT - UNABLE TO CONTACT CONSIGNEE	Y	Delivered Awaiting Collection
293	HELD AT LOCAL BRANCH/COLLECTION POINT - CUSTOMER NOTIFIED	Y	Delivered Awaiting Collection
294	HELD AT LOCAL BRANCH/COLLECTION POINT - CONSIGNEE NOTIFIED	Y	Delivered Awaiting Collection
295	HELD AT LOCATION - PROHIBITED OR RESTRICTED CONTENT	Y	Customs Exception
296	HELD FOR INSPECTION	Y	Customs Exception
297	HOLD AT LOCATION - CONSIGNEE CHARGES DUE	Y	Customs Exception
298	ARRIVED AND HELD AT COLLECTION POINT	Y	Delivered Awaiting Collection
299	ROUTED TO DESTINATION	N	Accepted
300	REPROCESSED FOR DELIVERY	N	In Transit
301	DATA RECEIVED – CONSIGNEE ID/TAX REGISTRATION REQUESTED	N	In Transit
302	HELD – TELEPHONE NUMBER REQUIRED	Y	Delivery Exception
304	SELECTED DELIVERY POINT UNAVAILABLE	N	Delivery Exception
311	DATA RECEIVED WITH NO PARCEL	N	Delivery Exception
312	CONSIGNEE NOT KNOWN	Y	Delivery Attempted
313	NATIONAL HOLIDAY	N	In Transit
314	AVAILABLE AT PO BOX	Y	Delivered Awaiting Collection
320	MISROUTED	N	Delivery Exception
340	OUT FOR DELIVERY	N	In Transit
350	OVERSIZE SCAN	N	Delivery Exception
360	PALLET DAMAGED	N	Delivery Exception
370	DELIVERY NOT ATTEMPTED – PARCEL DAMAGED	N	Delivery Exception
390	REFUSED DELIVERY	Y	Delivery Exception
410	RETURNED TO SENDER	N	Return in Transit
411	INTERNATIONAL HUB SCAN - RETURN TO SENDER	N	Return in Transit
412	CUSTOMER RETURN RECEIVED AT DEPOT	N	Return in Transit

414	RETURNED TO SENDER CUSTOMS CHARGES REFUSED	N	Return in Transit
420	SCHEDULED FOR DELIVERY	Y	In Transit
421	WITH AGENT, DELIVERY WITHIN 72 HOURS	N	In Transit
422	DELIVERY SCHEDULED	N	Delivery Scheduled
432	RECEIVED INTO CUSTOMS	N	In Customs
433	CUSTOMS CLEARED	N	In Transit
435	DELIVERY ADDRESS AMENDED BY CONSIGNEE	N	In Transit
436	CUSTOMS CLEARED	N	In Transit
437	HELD FOR CUSTOMS INSPECTION	N	Customs Exception
438	BROKER RECEIVED CUSTOMS DATA	N	
441	UNABLE TO LOCATE ADDRESS	N	Delivery Exception
442	PARCEL CLEARED IMPORT CHARGES PAID	N	In Transit
443	PARCEL CLEARED IMPORT CHARGES DUE	N	Customs Exception
444	PARCEL REFUSED OR 21 DAY HOLD EXPIRED	N	Return in Transit
445	PARCEL IN TRANSIT NO DUTY REQUIRED	N	In Transit
446	RELEASED FROM CUSTOMS - DUTY TO BE DETERMINED BY AGENT	N	In Transit
449	ITEM IN CUSTOMS AWAITING CLEARENCE	N	Customs Exception
450	UNDELIVERED	N	Delivery Exception
451	CUSTOMS RETENTION: AWAITING BROKER IDENTIFICATION	N	Customs Exception
452	CUSTOMS RETENTION: AWAITING PROOF OF PURCHASE/VALUE FROM ADDRESSEE	N	Customs Exception
453	CUSTOMS RETENTION: CERTIFICATE OF ORIGIN MISSING	N	Customs Exception
454	CUSTOMS RETENTION: CERTIFICATE OF RETURNED GOODS REQUIRED	N	Customs Exception
455	CUSTOMS RETENTION: CONTENT IS SUBJECT TO RESTRICTIONS - IMPORT LICENSE REQUIRED	N	Customs Exception
456	CUSTOMS RETENTION: CUSTOMS DOCUMENTS MISSING	N	Customs Exception
457	CUSTOMS RETENTION: DUTY PAYMENT PROCESS	N	Customs Exception
458	CUSTOMS RETENTION: DOCUMENT OF TRANSFER REQUESTED FROM BANK	N	Customs Exception
459	CUSTOMS RETENTION: HIGH VALUE GOODS - "CUSTOMS DECLARATION" REQUIRED	N	Customs Exception
460	CUSTOMS RETENTION: IMPORT AND/OR VAT NUMBER REQUIRED	N	Customs Exception
461	CUSTOMS RETENTION: IMPORT INFORMATION REQUIRED - UNABLE TO CONTACT CONSIGNEE	N	Customs Exception
462	CUSTOMS RETENTION: INAPPROPRIATE CERTIFICATE OF ORIGIN	N	Customs Exception
463	CUSTOMS RETENTION: INAPPROPRIATE INVOICE	N	Customs Exception
464	CUSTOMS RETENTION: INCOMPLETE CONSIGNMENT	N	Customs Exception
465	CUSTOMS RETENTION: INVOICE MISSING	N	Customs Exception
466	CUSTOMS RETENTION: ITEM HANDED OVER TO CUSTOMS AUTHORITY	N	Customs Exception
467	CUSTOMS RETENTION: OTHER	N	Customs Exception
468	CUSTOMS RETENTION: PROHIBITED CONTENT	N	Customs Exception
469	CUSTOMS RETENTION: UNSPECIFIED REASON	N	Customs Exception
470	CUSTOMS HELD AWAITING PAYMENT	N	Customs Exception
471	RETURNED - BAD ADDRESS	N	Return in Transit
472	RETURNED - CONSIGNEE NOT KNOWN	N	Return in Transit
473	RETURNED - CONSIGNEE REFUSED DELIVERY	N	Return in Transit
474	RETURNED - DAMAGED	N	Return in Transit
475	RETURNED - UNABLE TO DELIVER TO ADDRESS	N	Return in Transit
476	RETURNED - FORBIDDEN ARTICLES	N	Return in Transit

477	RETURNED - PAYMENT REQUIRED	N	Return in Transit
478	RETURNED - ABANDONED	N	Return in Transit
479	DELIVERY POINT STORAGE TIME EXPIRED	N	Delivery Exception
500	EXCEPTION	N	Delivery Exception
501	ADDRESS QUERY	Y	Delivery Exception
502	DELIVERY FAILED	N	Delivery Exception
503	CONTACT CARRIER	N	Delivery Exception
504	DELIVERY FAILED - ADDRESS ILLEGIBLE	Y	Delivery Exception
505	DELIVERY STATUS NOT UPDATED	Y	Delivery Exception
506	ITEM DESTROYED - DAMAGED	N	Delivery Exception
507	ITEM DESTROYED - PROHIBITED OR RESTRICTED CONTENT	N	Delivery Exception
508	ITEM DESTROYED AT REQUEST OF SENDER	N	Delivery Exception
509	LOST	N	Delivery Exception
510	PARCEL DESTROYED	N	Delivery Exception
511	DELIVERY UNDER INVESTIGATION	N	Delivery Exception
600	LATE	N	Delivery Exception
900	HOLD AT LOCATION	N	Delivery Exception
998	ROUTED FOR DELIVERY	N	In Transit
999	DELIVERED - SPLIT	Y	Delivered
1000	DELIVERED	Y	Delivered
1001	EMAIL NOTIFICATION SENT	N	
1002	TEXT NOTIFICATION SENT	N	
1003	DELIVERED IN LETTER BOX	Y	Delivered
1004	VOICEMAIL NOTIFICATION SENT	N	
1005	NETWORK DELAY	N	Delivery Exception
1006	DELIVERED TO NEIGHBOUR	Y	Delivered
1007	LETTER NOTIFICATION SENT	N	
1008	NOT COLLECTED FROM BRANCH/COLLECTION POINT - PARCEL RETURNED	N	Return in Transit
1009	DIRECT DELIVERY AT DEPOT/HUB	Y	Delivered
1011	HELD - ADDITIONAL INFO REQUIRED FROM ORIGIN	N	Delivery Exception
1012	HELD - PASSPORT / IO CARD INCORRECT OR INVALID	N	Delivery Exception